

Jolie Haun, PhD EdS LMT

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EDUCATION & TRAINING

Post-Doctoral Fellowship, National Institutes of Health - National Center for Complementary and Alternative Medicine (NIH-NCCAM), University of Arizona, College of Medicine - Department of Family and Community Medicine, January 2008-December 2009

Ph.D., Health Behavior with a Certification in: (1) Health Communication and (2) Spirituality and Research; Cognate Minor in Qualitative and Quantitative Research Methods, University of Florida, College Health & Human Performance – Department of Health Education & Behavior (Four-Year Alumni Fellow), 2007. *Dissertation Title: Health Literacy: The Validation of a short form health literacy screening assessment in an ambulatory care setting*

M.S., Ed.S., *Counseling & Human Systems/Specialist in Education; Cognate Minor in Instructional Systems Design*, Florida State University, College of Education, 2002.
Thesis Title: Consultation and Counseling Services within an Employee Assistance Program

B.S., *Psychology*, University of Florida, College of Liberal Arts & Sciences, 1999.
Thesis Title: Physiological and Psychological Effects of Massage Therapy on Children with Cancer and Blood Diseases

ACADEMIC APPOINTMENT

08/2010 – Current, **Affiliate Assistant Professor**, Department of Community and Family Health, College of Public Health, University of South Florida, Tampa, Florida

PROFESSIONAL LICENSURE

08/1995 – Current, **Licensed Massage Therapist**, #MA-0019859, Florida

PROFESSIONAL WORK EXPERIENCE

08/2009 – Current, **Deputy Director for Implementation/Dissemination and Supervisory Research** Health Science Specialist, Veterans Health Administration (VHA) Center of Innovation for Disability and Rehabilitation Research, Tampa, Florida

08/2017-Current, **Innovation Consultant**, Veterans Health Administration (VHA) Office of Research and Development, Health Services Research and Development Service, Washington DC

06/2011 - 08/2011 and 08/2014-05/2015, **Adjunct Instructor**, College of Public Health, University of South Florida, Tampa, Florida

08/2008 - 08/2009, **Co-Investigator & Committee Member**, Department of Family and Community Medicine, University of Arizona & Arizona Health Care Cost Containment System (AHCCCS), Tucson, Arizona

01/2005 - 07/2007, **Co-Investigator**, College of Nursing & Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System, Gainesville, Florida

12/2006 - 05/2007, **Adjunct Instructor**, College of Public Health, University of North Florida, Jacksonville, Florida

08/2003 - 07/2005, **Research Coordinator & Grant Writer**, Center for Arts in Healthcare Research & Education & HeArts and Hope Project, Department of Pediatrics and College of Fine Arts, University of Florida, Gainesville, Florida

07/2001 - 07/2003, **Research Assistant**, Learning Systems Institute, Florida State University, Tallahassee, Florida

09/2001 - 03/2002, **Grant Writer**, Project K.I.C.K., Florida State University, Tallahassee, Florida

05/2001 - 05/2002, **Mental Health Counseling Intern**, Behavioral Health Center and Employee Assistance Program, Tallahassee Memorial Healthcare Center & Florida State University, Tallahassee & Gainesville, Florida

08/2000 - 05/2001, **Program Manager & Counselor**, Let's C.R.E.A.T.E., Florida State University, Tallahassee, Florida

02/2000 - 01/2001, **Executive Manager/Project Coordinator**, Center for the Arts in Healthcare Research and Education, College of Fine Arts, University of Florida, Gainesville, Florida

10/1995 - 10/1997, **Licensed Massage Therapist**, Small Indulgences European Day Spa, St. Augustine, Florida

09/1995 - 05/1997, **Licensed Massage Therapist**, St. Augustine Physician Associates, Inc., St. Augustine, Florida

CONSULTATION

May 2018, **Summit Facilitator and Consultant**, Change Management, Batory Foods, Chicago, Illinois

March 2018, **Summit Facilitator and Consultant**, *Optimizing Performance through Reflection, Communication and Innovation*, Batory Foods, Chicago, Illinois.

June 2016, **Understanding and Demonstrating Cultural Competence**, The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Training delivered to Pinellas County Department of Health Employees.

May 2015 – September 2016, **Field Trainer and Consultant**, *Psychological First Aid and Recognizing and Responding to Abuse*. Training provided to local government employees and disaster response teams, United States Virgin Islands, St. Croix, St. Thomas.

February 2015 – August 2016, **Field Trainer and Consultant**, *Psychological First Aid for Veterans*. The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Emergency Response and Preparation Training in Counties throughout Florida.

June 2014 – August 2016, **Field Trainer and Consultant**, *Psychological First Aid for Children*. The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Emergency Response and Preparation Training in counties throughout Florida.

June 2014 – August 2016, **Field Trainer and Consultant**, *Psychological First Aid for Responders*. The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Emergency Response and Preparation Training in counties throughout Florida.

June 2014 – August 2016, **Field Trainer and Consultant**, *Psychological First Aid for Individuals with Disabilities*. The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida. Emergency Response and Preparation Training in counties throughout Florida.

April 2009, **Consultant**, *Pain Agreement Contract Development – Health Literacy Level Appropriate*. Kino Family Medicine Center, Tucson, Arizona.

June 2006, **Facilitator and Consultant**, *Patient Healing and Team Building*, Veteran Health Administration, Community-Based Outpatient Clinics (CBOC), Leesburg, Florida

REVIEWER ACTIVITIES

2018 – Current, Proposal Reviewer - Department of Veterans Affairs, Office of Enterprise Integration, VA Center for Innovation: Kidney Disease Broad Agency

2016 – Current, Manuscript Reviewer – Journal of Patient Experience

2014 – Current, Proposal Reviewer - Department of Veterans Affairs, Office of Research & Development; Rehabilitation Research and Development (RR&D), SPiRE Program

2012 - Current, Proposal Reviewer - Department of Veterans Affairs, Office of Research & Development; Health Services Research and Development, QUERI Program

2013 – Current, Manuscript Reviewer – Journal of Medical Internet Research (JMIR)

2011 – Current, Manuscript Reviewer – Patient Education and Counseling

PUBLICATIONS

1. Cotner, B. A., Chavez, M., Hathaway, W., Melillo, C., Nazi, K., Messina, W., Zilka, B., Patel-Teague, S., Mercedes, T., & Haun, J. Rapid Analysis of Strategies to Implement Virtual Medical Modalities (VMM). *Archives of Physical Medicine & Rehabilitation*, Accepted.
2. Dillahunt-Aspillaga C, Luther SL, **Haun J**, Lind JD, Patel N, Antinori N. Health-Related QOL: A Qualitative Exploration of Employment Concerns of Veterans with PTSD. *Rehabilitation Research, Policy, and Education: Special Issue on Emerging Disabilities*, In Press.
3. **Haun, JN**, Hathaway, W, Chavez, M, Antinori, N, Vetter, B, Miller, B, Nazi, K, Martin, T, Kendziora, L. Clinical Practice Informs Secure Messaging Benefits and Best Practices. *Applied Clinical Informatics*, 2017;8:4:1003-1011.
4. **Haun, JN**, Chavez M, Nazi K, Antinori, N, Melillo, C, Cotner, B. Veterans' Preferences for Exchanging Information Using VA Health Information Technologies: Focus Group Results and Modeling Simulations. *Journal of Medical Internet Research*, 2017;19(10):e359.
5. **Haun J**, Chavez M, Nazi KM, Antinori N. Developing a Health Information Technology Systems Matrix: A Qualitative Participatory Approach. *Journal of Medical Internet Research*, 2016;18:10:e266.

6. **Haun J**, Duffy A, Lind JD, Kisala P, Luther S. Qualitative inquiry explores health-related quality of life of female veterans with PTSD. *Military Medicine*, 2016;181:11:e1470-e1475.
7. **Haun J**, Patel N, Lind J, Antinori N. Large-Scale Survey Findings Inform Patients' Experiences in Using Secure Messaging to Engage in Patient-Provider Communication and Self-Care Management: A Quantitative Assessment. *Journal of Medical Internet Research*, 2015;17:12:e282.
8. Dillahunt-Aspillaga, CT, Lind, JD, **Haun, J**, Antinori, N, Luther, S. Health-Related Quality of Life and Employment Concerns among Veterans with PTSD: A Qualitative Exploration. *Archives of Physical Medicine and Rehabilitation*, 2015;96:10:e47-e48.
9. Nguyen, TH, Park H, Han H, Chan KS, Paasche-Orlow MK, **Haun J**, Kim MT. State of the science of health literacy measures: Validity implications for minority populations. *Patient Education and Counseling*, Online Publication: DOI 10.1016/j.pec.2015.07.013.
10. **Haun J**, Patel N, Schwartz, G, Ritenbaugh, C. Evaluating the use of Gas Discharge Visualization to measure massage therapy outcomes. *Journal of Complementary and Integrative Medicine*, 2015;12:3:231-9. DOI 10.1515/jcim-2014-0014.
11. **Haun J**, Patel N, French DD, Campbell RR, Bradham DD, Lapcevic WA. Association between Health Literacy and Medical Care Costs in an Integrated Healthcare System: A Regional Population Based Study. *BMC Health Services Research*, 2015:249.
12. **Haun J**, Nazi KM, Chavez M, Lind JD, Antinori N, Gosline RM, Martin TL. A Participatory Approach to Designing and Enhancing Integrated Health Information Technology Systems for Veterans: Protocol. *JMIR Research Protocols*, 2015;4:1:e28
13. **Haun J**, Valerio MA, McCormack LA, Sorensen K, Paasche-Orlow, MK. Health Literacy Measurement: An Inventory and Descriptive Summary of 51 Instruments. *Journal of Health Communication: International Perspectives*, 2014;19:sup2, 302-333.
14. Brown L, **Haun J**, Peterson L. A Proposed Disaster Literacy Model, *Disaster Medicine and Public Health Preparedness*, 2014;0:1-9.
15. **Haun J**, Lind J, Shimada SL, Simon SR, Martin TL, Gosline R, Antinori N, Stewart M. Evaluating user experiences of the Secure Messaging tool on the VA patient portal system, *Journal of Medical Internet Research*, 2014;16:3:e75.
16. Powell-Cope G, Quigley PA, Besterman-Dahan K, Smith M, Stewart J, Melillo C, **Haun J**, Friedman Y. A Qualitative Understanding of Patient Falls in Inpatient Mental Health Units. *Journal of the American Psychiatric Nurses Association*, 2014;20:5:328-39.
17. **Haun J**, Lind JD, Shimada SL, Simon SR. Evaluating Secure Messaging from the Veteran Perspective: Informing the Adoption and Sustained Use of a Patient-Driven Communication Platform, *Annals of Anthropological Practice*, 2013;37:2:57-74.

18. McCormack LA, **Haun J**, Valerio MA, Sorensen K. Recommendations for Advancing Health Literacy Measurement. *Journal of Health Communication*, 2013;18:sup1:9-14.
19. Powell-Cope G, **Haun J**, Rugs D. Description of a Social Marketing Framework for Implementing an Evidence-Based Safe Patient Handling Program. *American Journal of Safe Patient Handling and Movement*, 2013;3:2:69-76.
20. Luther SL, Neumayer L, Henderson WG, Foulis P, Richardson M, **Haun J**, Mikelonis M, Rosen, A. The Use of Breast Conserving Surgery for Women Treated for Breast Cancer in the Department of Veterans Affairs. *The American Journal of Surgery*, 2013;206:1:72-9.
21. **Haun, J**, Luther, SL, Dodd, VJ, Donaldson, P. Measurement Variation Among Brief Health Literacy Instruments: Implications for Research and Practice. *Journal of Health Communication: International Perspectives*, 2012;17:sup3:141-159.
22. Hinojosa R, **Haun J**, Hinojosa MS, Rittman M. Social Isolation Post Stroke: Relationship Between Race/Ethnicity, Depression and Functional Independence. *Topics in Stroke Rehabilitation*, 2011;18:1:79-86.
23. **Haun J**, Noland-Dodd VJ, Varnes JW, Graham-Pole J, Rienzo BA, Donaldson P. Testing a Health Literacy Screening Tool: Implications for Utilization of a BRIEF Health Literacy Indicator. *Federal Practitioner*, 2009;26:12:24-31.
24. **Haun J**, Graham-Pole J, Shortley B. The Physiological and Psychological Effects of Massage Therapy on Children with Cancer and Blood Diseases. *International Journal of Therapeutic Massage and Bodywork*, 2009;2:2:7-14.
25. **Haun J**. Using research to demonstrate the effects of therapeutic massage in practice. *Massage Therapy Journal*, 2009;48:1:54-58.
26. **Haun J**, Rittman M, Sberna M. The Continuum of Connectedness and Social Isolation During Post Stroke Recovery. *Journal of Aging Studies*, 2008;22:54-64.
27. Johnson B, Batia A, **Haun, J**. Perceived Stress Among Graduate Students: Roles, Responsibilities, & Social Support. *Virginia Journal*, 2008;29:3:31-35.
28. **Haun J**, Glassman T, Noland-Dodd VJ, Young GC. Game-day survey results: Football fan alcohol-related behaviors. *American Journal of Health Education*, 2007;38:2:91-96.
29. Rittman M, Boylstein C, Hinojosa R, Sberna M, **Haun J**. Transition experiences of stroke survivors following discharge home. *Topics in Stroke Rehabilitation*, 2007;14:2:21-31.
30. **Haun J**. Patient and physician communication: Implications for patient communication skills. *The Health Educator Monograph*, 2004;21:2:21-24.

BOOK CHAPTERS

31. **Haun, JN**, Chavez, M, Hathaway, W, Antinori, N, Vetter, B, Miller, B, Martin, T, Ruggerie, T, Kendziora, L, Nazi, K. Promoting Proactive Use of Secure Messaging Using Promising Practices. In *Best Care Everywhere*. Eds. David Shulkin, Shereef Elnahal, Ellen Maddock, Megan Shaheen. US Department of Affairs. 2017. Pages 6-7.

32. Brown L, **Haun J**. Literacy and Disaster Preparedness for Seniors. In Cefalu, C. (Ed.), *Disaster Preparedness for Seniors: A Comprehensive Guide for Healthcare Professionals*. Springer Publishing Company; New York, NY: 2014:249-260.
33. Rittman M, Boylstein C, Hinojosa R, Hinojosa, MS, **Haun J**. Transition Experiences of Stroke Survivors Following Discharge Home. In Meleis A.I. (Ed.), *Transitions Theory: Middle-Range and Situation-Specific Theories in Nursing Research and Practice*. Springer Publishing Company; New York, NY: 2010:170-181.
34. **Haun J**. Chapter 32: Health Literacy Assessment. In Mpofu, E. & Oakland, T. (Eds.). *Rehabilitation and Health Assessment: Applying ICF Guidelines*. Springer Publishing Company. New York, NY; 2009:673-695.

WHITE PAPER

1. Morton K, **Haun J**. *Path to Raising Health Literacy in the AHCCCS Medicaid Community*. Prepared for Arizona Health Care Cost Containment System (AHCCCS), Arizona.
2. **Haun J**, Atkins D, Tomoyasu N, Kilbourne A. Health Services Research and Development Innovation Initiative: Funding the next generation of innovative health services research. Prepared for Health Services Research & Development Service, Office of Research & Development, Department of Veterans Affairs.

PUBLISHED RESEARCH REVIEW ARTICLES

1. **Haun J**, Austin DR, Rowe, DA. Swedish Massage for GAD Symptoms. *Massage Today*, 2018;18:01.
2. **Haun J**, Austin DR, Lorick, N. Inconsistencies & Deficits: In Massage and Bodywork Case Reports. *Massage Today*, 2018;17:04.
3. Barberree B, Brennan MK, **Haun J**. A Study on Massage Dosing in the Treatment of Chronic Neck Pain. *Massage Today*, 2017;17:02.
4. Brennan MK, **Haun J**, Barberree B. Massage Effective for Cancer Pain Relief. *Massage Today*, 2016;16:10.
5. **Haun J**, Lorick, N, Brennan MK. Chronic Pain and Opioid Dependency: Is there a benefit to providing massage therapy? *Massage Today*, 2016;16:09.
6. Barberree B, Neufeld A, **Haun J**. Generating Knowledge by Exploring Practice. *Massage Today*, 2016;16:08.
7. **Haun J**, Brennan MK, Lorick, N. Have a Migraine? Maybe Manual Therapy Can Help. *Massage Today*, 2016;16:07.
8. **Haun J**, Brennan MK, Gillespie SP. Massage Therapists Can be Key Players in Research. *Massage Today*, 2016;16:05.
9. Barberree B, **Haun J**, Neufeld A. Massage Therapy Impacts Client Sensation of Pain and Unpleasantness. *Massage Today*, 2016;16:04.
10. Stenbjorn R, Neufeld A, **Haun J**. Evaluating the Use of Gas Discharge Visualization to Measure Massage Therapy Outcomes. *Massage Today*, 2016;16:02.

11. **Haun J**, Brennan MK, Stenbjorn R. Massage Therapy Reduces Suffering for Patients With Advanced Illness. *Massage Today*, 2015;15:11.
12. Brennan MK, **Haun J**, Neufeld A. Reducing Anxiety for Cardiac Catheterization Patients. *Massage Today*, 2015;15:10.
13. Stenbjorn R, **Haun J**, Brennan MK. Massage Brings Pain Relief in Acute Care Setting. *Massage Today*, 2015;15:09.
14. **Haun J**, Barberree B, Austin DR. Have Chronic Headaches? Get a Massage. *Massage Today*, 2015;15:07.
15. Neufeld A, **Haun J**, Stenbjorn R. Research Examines Effectiveness of Thai Massage and Physical Therapy. *Massage Today*, 2015;15:05.
16. Austin DR, **Haun J**, Gillespie SP. Massage Reduces Non-Specific Shoulder Pain and Improves Function. *Massage Today*, 2015;15:04.
17. Barberree B, Gillespie SP, **Haun J**. Massage May Contribute to Symptom Improvement for Anorexia Patients. *Massage Today*, 2015;15:03.
18. Austin DR, Brennan MK, **Haun J**. Massage Therapy During Childbirth May Reduce Labor Pain. *Massage Today*, 2015;15:01.
19. **Haun J**, Austin DR, Gillespie SP. Taking the Massage Therapy Profession to the Next Level. *Massage Today*, 2014;14:12.
20. **Haun J**, Gillespie SP, Barberree B. Study Shows Massage Therapy Improves Blood Flow in Aching Muscles. *Massage Today*, 2014;14:09.
21. Barberree B, **Haun J**, Neufeld A. Study Finds Massage Therapy Supports Senior Health. *Massage Today*, 2014;14:08.
22. Neufeld A, **Haun J**, Austin DR. Traditional Thai Massage Improves Bone Formation in Postmenopausal Women. *Massage Today*, 2014;14:06.
23. **Haun J**, Werner R, Barberree B. Touch Programs Help Families Bring Cancer Patients Relief. *Massage Today*, 2014;14:04.
24. Brennan MK, **Haun J**, Neufeld A. Economic Evaluation of CAM/CIM Practices. *Massage Today*, 2014;14:01.
25. Anderson SK, Brennan MK, **Haun J**. Why Do Clients Keep Coming Back for Massage? *Massage Today*, 2013;13:12.
26. Austin DR, **Haun J**, Brennan MK. Lymphatic Pump Techniques Improve Immune Function. *Massage Today*, 2013;13:11.
27. **Haun J**, Brennan MK, Neufeld A. Massage Can Relieve Workplace Pain and Stress. *Massage Today*, 2013;13:09.
28. Brennan MK, **Haun J**. Massage Brings Relief to People Suffering from Headaches. *Massage Today*, 2013;13:07.

29. Anderson SK, Brennan MK, **Haun J**. Massage Helps Hospital Patients Manage Pain. *Massage Today*, 2013;13:06.
30. **Haun J**, Austin DR, Barberree B. Massage Improves Range of Motion for Children with Burn Injuries. *Massage Today*, 2013;13:04.
31. Neufeld A, **Haun J**, Brennan MK. Testing the Treatment Dose of Massage for Chronic Neck Pain. *Massage Today*, 2013;13:03.
32. Austin DR, **Haun J**, Anderson SK. Dosage Affects Immune and Endocrine Response to Massage. *Massage Today*, 2013;13:01.
33. **Haun J**, Anderson SK, Neufeld A. Bringing Relief to First-Time Mothers During Labor. *Massage Today*, 2012;12:12.
34. Anderson SK, **Haun J**, Neufeld A. A Mind-Body Intervention with Massage Helps Treat Substance Abuse. *Massage Today*, 2012;12:10.
35. Boulanger KT, **Haun J**, Austin DR. How Much Massage Therapy is Enough? *Massage Today*, 2012;12:08.
36. **Haun J**, Austin DR. Recent Research Provides Evidence of How Massage Therapy Heals. *Massage Today*, 2012;12:06.
37. Anderson SK, **Haun J**. Benefits of Using Massage Therapy to Treat TMJ: A brief review of an article published in the *International Journal of Therapeutic Massage & Bodywork*. *Massage Today*, 2012;12:05.

MULTI MEDIA EDUCATION & DISSEMINATION PRODUCTS

1. **VetLink Kiosks**; Direct-to-Consumer Video, <https://www.youtube.com/watch?v=ZEJIEOHBTks>
2. **Secure Messaging Workload Credit**; VA Employee Video, https://www.youtube.com/watch?v=g3NgLIHrg_o
3. **Secure Messaging Best Practices**; VA Employee Video, <https://www.youtube.com/watch?v=b4l67kPvjDA>
4. **Healthy Living Assessment: What's your health age?** Direct-to-Consumer Video, <https://www.youtube.com/watch?v=8cKYg9agVog>
5. **Connect to Your Health**; Game-Motivated Web-based Instruction on Department of Veterans Affairs Electronic Resources, www.connecttoyourhealthcare.com.
6. **Understanding and Demonstrating Cultural Competence**; Multi-media face-to-face emergency response and preparation training; The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida.
7. **Psychological First Aide for Veterans**; Multi-media face-to-face emergency response and preparation training; The Center for Leadership and Public Health Practice, University of South Florida, Tampa, Florida.

8. **Recognizing and Responding to Abuse.** Multi-media face-to-face employee and disaster response team training, Developed for United States Virgin Islands, St. Croix, St. Thomas.
9. **Caregiver Guidebook for Caregiver of Stroke Survivors;** English & Spanish Version; Department of Veterans' Affairs
10. **Department of Veterans' Affairs 2008 Annual Calendar,** English & Spanish Version; Department of Veterans' Affairs
11. **Learning the Five Basic Strokes of Swedish Massage;** Instructional Module, Florida State University, Tallahassee Florida
12. **Speak Up for Your Health;** Health Communication Campaign Plan, University of Florida, Gainesville Florida
13. **Controlled Substance Partnership Agreement;** Family Medicine Clinics of the University Physicians Healthcare, Tucson Arizona

MULTIMEDIA PRESENTATIONS

1. VHA eHealth University (VeHU), Topic: Veterans Experiences using the Secure Messaging Tool on My HealtheVet; January, 2014.
2. Radio/On-line Guest Appearance on American Indian Living, Topic: "Health, Literacy & Rights"; Aired March 14, 2006
3. Radio/On-line Guest Appearance on American Indian Living, Topic: "Massage Therapy"; Aired August 22, 2006

CONFERENCE PRESENTATIONS & POSTERS

1. Cotner, B. A., Chavez, M., Hathaway, W., Melillo, C., Nazi, K., Messina, W., Zilka, B., Patel-Teague, S., Mercedes, T., **Haun, J.** (September 30 - October 3, 2018) Rapid Analysis of Strategies to Implement Virtual Medical Modalities (VMM). ACRM 95th Annual Conference, Progress in Rehabilitation Medicine. Dallas, Texas.
2. **Haun, J.** (September 30 - October 3, 2018) Human Centered Design Approaches to Promote User Adoption of Health Information Technology. ACRM 95th Annual Conference, Progress in Rehabilitation Medicine. Dallas, Texas.
3. **Haun, J.** (September 30 - October 3, 2018) Advancing Implementation Science in Healthcare and Rehabilitation Service. ACRM 95th Annual Conference, Progress in Rehabilitation Medicine. Dallas, Texas.
4. Tibbett, J., **Haun, J.** Lebert, R. (September 30 - October 3, 2018) Evidence-Based Benefits of Massage Therapy for Pain and Health-related Quality of Life. ACRM 95th Annual Conference, Progress in Rehabilitation Medicine. Dallas, Texas.
5. **Haun, J.,** Powell-Cope, G. (October 23-28, 2017) Leveraging Implementation Science to Promote Technology Use in Health Care and Rehabilitation Service. ACRM 94th Annual Conference, Progress in Rehabilitation Medicine. Atlanta, Georgia.
6. **Haun, J.,** Hogan, T., Turvey, C., Nazi, K. M. (July 18-20, 2017). Advancing VA Connected Care Technology: Shaping research and operations through collaboration. Operation Partnered Panel

at the 2017 HSR&D/QUERI National Conference: Accelerating Innovation and Implementation in Health System Science. Arlington, Virginia.

7. **Haun, J.** (October 13-14, 2016). Health Literacy Curriculum Evaluation for a Medical Student Population: Are doctors trained to respond to patients' health literacy needs? Poster presentation at the 8th Annual Health Literacy Research Conference. Bethesda, Maryland.
8. **Haun, J.**, Nguyen T. (October 13-14, 2016). Health Literacy Measurement. Special Interest Group at the 8th Annual Health Literacy Research Conference. Bethesda, Maryland.
9. **Haun, J.** (November 2-3, 2015). Insight into the digital divide: The relationship between computer and health literacy and patients' use of a digital health resource. Poster presentation at the 7th Annual Health Literacy Research Conference. Bethesda, Maryland.
10. Dillahunt-Aspillaga, C., Lind, J., **Haun, J.**, Antinori, N., & Luther, S. (October 2015). Health – related quality of life and employment concerns among veterans with PTSD: A qualitative exploration. Poster to be presented at the meeting of the American Congress of Rehabilitation Medicine, Dallas, Texas.
11. **Haun, J.**, Nazi, K. M., Chavez, M., Lind, J. D., Antinori, N. (July 8-10, 2015). A Veteran-Centered Participatory Approach to Designing and Enhancing Integrated Digital Health Services. Poster presented at the 2015 HSR&D/QUERI National Conference. Philadelphia, Pennsylvania.
12. **Haun, J.**, Patel, N., Lind, J. D., Antinori, N. (November 13-14, 2014). Large-scale survey findings shed light on Secure Messaging user experiences. Oral Presentation at the Medicine 2.0: Social Media, Mobile Apps, and Internet/Web 2.0 in Health, Medicine and Biomedical Research. Maui, Hawaii.
13. **Haun, J.** (November 13-14, 2014). Designing a game-motivated web-based learning application to promote the use of eHealth tools in an integrated health care system. Poster at the Medicine 2.0: Social Media, Mobile Apps, and Internet/Web 2.0 in Health, Medicine and Biomedical Research. Maui, Hawaii.
14. Lind, J. D., **Haun, J.** (March 18-22, 2014). Using mixed-methods research to develop and implement health education strategies that promote the adoption and utilization of Secure Messaging in the VA. Panel presentation at the Society for Applied Anthropology. Albuquerque, New Mexico.
15. **Haun, J.**, Patel, N., Bradham, D. D., Campbell, R., French, D., Lapcevic, W. (October 28-29, 2013). What is the Impact of Health Literacy on Medical Care Costs in an Integrated Health Care System? Oral presentation at the 5th Annual Health Literacy Research Conference. Washington, D.C.
16. **Haun, J.** (October 28-29, 2013). Promoting Behavior Adoption for Diverse Audiences using Game-Motivated Education. Poster presentation at the 5th Annual Health Literacy Research Conference. Washington, D.C.
17. **Haun, J.**, Patel, N., Lapcevic, W., French, D., Campbell, R., Bradham, D. D. (May 8-10, 2013) Using a Health Literacy Screening Tool in the Electronic Health Record to Monitor Patient Utilization and Healthcare Costs. Poster presentation at the 2013 IHA's 12th Annual Health Literacy Conference. Irvine, California.

18. **Haun, J.**, Donaldson, P. (May 8-10, 2013) Illustrating a systems-based approach to implementing a health literacy initiative in a large healthcare system. Poster presentation at the 2013 IHA's 12th Annual Health Literacy Conference. Irvine, California.
19. **Haun, J.**, Lind J., Shimada, S., Simon, S., Luther, S. (November 3-7, 2012) Leveraging Patient Data to Evaluate the Secure Messaging Feature on My HealthVet. Poster presented at the AMIA 2012 Symposium. Chicago, Illinois.
20. **Haun, J.**, Luther, S., Powell-Cope, G., Simon, S., Shimada, S., Lind J. (July 16-19, 2012) Developing a Conceptual Framework for Understanding Veterans' Experiences Using Secure Messaging on MyHealthVet. Poster presented at the 2012 HSR&D/QUERI National Conference. National Harbor, Maryland.
21. **Haun, J.**, Campbell, R., Patel, N., Lapcevic A., Sutton B., Luther, S. (June 24-26, 2012) The impact of health literacy on healthcare expenditure estimates within a Veteran patient population. Poster presented at the 2012 Academy Health Annual Research Meeting. Orlando, Florida.
22. **Haun, J.** (May 22-24, 2012). Health Literacy and Falls Patient Education. Oral presentation at the Transforming Fall Management Practices 12th Annual Conference. Clearwater, Florida.
23. **Haun, J.**, Luther, S.L., Dodd, V. J., Donaldson, P. Health Literacy Instrument Variation: One Size Does Not Fit All. Oral presentation at the 2011 Health Literacy Annual Research Conference. Chicago, Illinois.
24. Matsen, C.B., Luther, S.L., **Haun, J.**, Kim, H., Neumayer, L.A. (April 10 – 12, 2011). The chicken or the egg? Resource availability and breast cancer surgery. Oral presentation at the Association of VA Surgeons, 35th Annual Meeting. Irvine, California.
25. **Haun, J.**, Schwartz, G., Ritenbaugh, C. (May 13-15, 2010). Evaluating the Use of Innovative Technology to Test the Whole Person Effects of Massage: A Feasibility Study. Oral presentation at the Highlighting Massage Therapy in CIM Research. Seattle, Washington.
26. **Haun, J.** (May 3-6, 2010). Evaluating fall prevention and education materials for culturally diverse populations. Oral presentation at the Transforming Fall Management Practices 11th Annual Conference. Clearwater, Florida.
27. **Haun, J.**, Schwartz, G., Ritenbaugh, C. (September 23-26, 2009). Evaluating the use of electro-photography for measuring whole-person changes associated with massage therapy. Poster Presented at the American Massage Therapy Association 2009 National Convention. Orlando, Florida.
28. **Haun, J.**, Ritenbaugh, C. (May 12-15, 2009). Qualitative Inquiry sheds light on a diversifying field of practitioners in Complementary & Alternative and Conventional Medicine. North American Research Conference on Complementary and Integrative Medicine (NARCCIM). Minneapolis, MN. Accepted with NARCCIM Travel Award.
29. **Haun, J.**, Larkey, L., Noland-Dodd, V. J., Rienzo, B. (August 13-16, 2008). Assessing Health Literacy in Whole Systems of Complementary and Alternative Modalities of Care. Poster Presented at the American Association of Naturopathic Physicians/American Holistic Medical Association Annual Conference in Phoenix, Arizona.
30. **Haun, J.**, Cheryl Ritenbaugh, C. (August 13-16, 2008). Co-creating a healing process: Provider dynamics in activating healing pathways. Oral Presentation at the American Association of

Naturopathic Physicians/American Holistic Medical Association Annual Conference in Phoenix, Arizona.

31. **Haun, J.**, Donaldson, P., Noland-Dodd, V. J., Varnes, J. W., Graham-Pole, J., Rienzo, B.A., Allen, M L., Sutton, S. (April 18-19, 2008). Screening patients' health literacy skills in an ambulatory care setting. Poster Presented at American Academy of Ambulatory Care Nursing Annual Conference. Chicago, Illinois.
32. **Haun, J.**, Noland-Dodd, V. J., Varnes, J. W., Graham-Pole, J. Rienzo, B. A., Dale-Young G. C., Donaldson, P. (July 9-13, 2007). Testing a BRIEF health literacy screening tool: Implications for Identifying and Responding to Individuals' Health Literacy Needs. Poster Presented at the 2007 American School Health Association Annual Conference in Honolulu, Hawaii.
33. Donaldson, P., **Haun, J.**, Allen, M. (November 7, 2006). Assessing patients' health literacy level in an ambulatory care setting. Poster Presented at the 2006 VISN 8 Ambulatory Care Forum in Gainesville, Florida. *Awarded First Place.*
34. **Haun, J.**, Sberna, M., Rittman, M. (November 7, 2006). Assessing and managing social isolation after discharge home post stroke. Poster Presented at the 2006 VISN 8 Ambulatory Care Forum in Gainesville, Florida.
35. **Haun, J.**, Donaldson, P., Allen, M. (November 4-8, 2006). Identifying patients health literacy needs and informing healthcare providers. Presented at the 134th Annual American Public Health Association Meeting in Boston, Massachusetts.
36. **Haun, J.**, Johnson, B., Rienzo, B., Varnes, J. (November 4-8, 2006). An Investigation of the spiritual health status of an undergraduate university population. Poster Presented at the 134th Annual American Public Health Association Meeting in Boston, Massachusetts.
37. Johnson, B., Batia, A., **Haun, J.** (November 4-8, 2006). A Holistic View of the Graduate Student Experience: Role Conflict, Stress, and Social Support. Poster Presented at the 134th Annual American Public Health Association Meeting in Boston, MA.
38. **Haun, J.** (November 5-9, 2005). Health care systems: An international comparative review of eight countries. Poster Presented at the 133rd Annual American Public Health Association Meeting in Philadelphia, Pennsylvania.
39. **Haun, J.** & Glassman, T. (November 5-9, 2005). College football game-day survey results: Football fan alcohol-related behaviors. Presented at the 133rd Annual American Public Health Association Meeting in Philadelphia, Pennsylvania.
40. **Haun, J.**, Graham-Pole, J. & Shortley, B. (November 5-9, 2005). Physiological and psychological effects of massage therapy on children with cancer and blood diseases. Presented at the 133rd Annual American Public Health Association Meeting in Philadelphia, Pennsylvania.
41. **Haun, J.** & Johnson, T. (November 5-9, 2005). Health literacy: A national problem, finding a solution through education and empowerment. Presented at the 133rd Annual American Public Health Association Meeting in Philadelphia, Pennsylvania.
42. **Haun, J.** & Johnson, T. (November 5-9, 2005). Health literacy: Perceptions, preferences, and behaviors of individuals receiving and advocating for healthcare. Presented at the 133rd Annual American Public Health Association in Philadelphia, Pennsylvania.

43. Varnes, J. & **Haun, J.** (November 5-9, 2005). On the go: Community walking intervention. Accepted to the 133rd Annual American Public Health Association in Philadelphia, Pennsylvania.
44. Branson, R., **Haun, J.** (January 2003). The Option Finder. Co-presented at the Southeast Evaluation Association Annual Conference in Tallahassee, Florida.
45. Johnson, T., **Haun, J.**, Ross, E., and Clayson, R. (January 2003). Wireless-based Assessment and Discussion Tool: Real-time Assessment of Student Comprehension. Co-presented at the Southeast Evaluation Association Annual Conference in Tallahassee, Florida.
46. **Haun, J.**, Graham-Pole, J., Sonke-Henderson, J. (May 2000). Days of Renewal: Caring for the Caregiver. Co-presented at American Holistic Medicine Association Annual Conference in Miami, Florida.

RESEARCH & DEVELOPMENT

Funded Projects

Principle Investigator [Pending JIT: 2018-2022] Delivering a Mobile and Web Based Self Directed Complementary and Integrative Health Program to Veterans and Their Partners to Manage Pain and PTSD, Rehabilitation Research and Development (RR&D), Department of Veterans Affairs; Awarded Funding/Pending

Principle Investigator [2017-2020] Virtual Medical Modality Implementation Strategies for Patient Aligned Care Teams to Promote Veteran Centered Care, Health Services, Research, & Development (HSR&D); Department of Veterans Affairs; Awarded Funding/Study Active

Principle Investigator [2017-2018] Whole Health Implementation Evaluation: Front Line Qualitative Evaluation, Office of Patient Centered Care and Cultural Transformation, Department of Veterans Affairs; Awarded Funding/Study Active

Site Principle Investigator/Project Lead [2017-2020]; PRIMIER-I Proposal: Online Evaluation of Patient Reported Outcomes Related to Participation in the VHA Complimentary and Integrative Health Program, Complementary and Integrative Health Evaluation Center, Department of Veterans Affairs, Awarded Funding/Project Active

Principle Investigator [2014-2016] *Formative Evaluation of a Web-Based Instruction Designed to Promote Rural Veterans Adoption of VA's Electronic Resources*, Office of Rural Health, Department of Veterans Affairs; Awarded Funding

Co-Investigator [2014-2018] *Smart Phone Application for Post-concussion Symptom Reduction*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding

Co-Investigator [2014-2018] *Action Ethnography of Community Reintegration for Veterans with TBI*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding

Principle Investigator [2014] *Veterans' Preferences for Exchanging Health Information Using HIT*, Veterans' Administration, Health Services, Research, & Development (HSR&D) eHealth QUERI; Awarded Funding

Site Co-Principle Investigator [2011 – 2014] *Extending Veteran Participation in the Validation of the SCI-QOL/CAT*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding

Principle Investigator [September 2010 – Current] *Secondary data analysis of outcomes associated with a health literacy skills indicator*, Veterans' Administration; Supported by HSR&D Center of Innovation on Disability and Rehabilitation Research

Principle Investigator [2012-2014] Promoting Veteran Adoption of VA Patient-facing Platforms using Game-Motivated Web-based Instruction, T21, Veterans and Consumers Health Informatics Office, Department of Veterans Affairs; Awarded Funding

Co-Investigator [2011 – 2014] *Measuring Quality of Life in Veterans with Deployment-related PTSD*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding

Site Co-Principle Investigator [2011 – 2014] *Development of the Blood Pressure Symptom Sub-domain for the SCI-QOL*, Veterans' Administration, Health Services, Research, & Development (HSR&D); Awarded Funding

Principle Investigator [2012 – 2013] *Veterans' Experiences using Secure Messaging on MyHealthVet*, Veterans' Administration, Health Services, Research, & Development (HSR&D) eHealth QUERI; Awarded Funding

Grant Writer - [November 2008 – February 2009] *Healthcare system competency: Testing an E-learning Health Literacy Intervention*, National Center of Minority Health and Health Disparities; Department of Family and Community Medicine, University of Arizona, Tucson, Arizona; National Institutes of Health (NIH) Challenge Grant

Co-Investigator & Workgroup Committee Member [August 2008 – August 2009] *Value Driven Decision Support Tool Box, A Health Information Exchange Electronic Health Record (HIEHR) Utility Project*, Centers for Medicaid and Medicare; Arizona Health Care Cost Containment System (AHCCCS); Awarded Funding

Grant Writer [February 2007 - June 2007] *A Transition Assistance Program to Improve Self-Efficacy and Reduce Strain in Stroke Caregivers*, Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System & College of Nursing, University of Florida; Awarded Federal Funding

Principal Investigator [August 2005 - July 2007], *Dissertation Study: Validation of a Brief Health Literacy Screening in an Ambulatory Setting*, University of Florida & Veteran Health Administration; In-Kind and Matched Efforts

Grant Writer [December 2006 - March 2007], *Evaluation of Caregiver Guidebooks*, Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System & College of Nursing, University of Florida; Awarded Federal Funding

Co-Investigator [January 2005 - November 2006], *Culturally Sensitive Models of Stroke Recovery and Caregiving*, Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System & College of Nursing, University of Florida; Awarded Federal Funding

Grant Writer [May 2006 - October 2006], *Web-Based Informational Materials for Informal Caregivers of Veterans Post Stroke*, Rehabilitation Outcomes Research Center, VISN 8 Veterans Health System & College of Nursing, University of Florida; Awarded Federal Funding

Principal Investigator [May 2005 - December 2006], *Investigation of Holistic Health Status of First-Year University Students*, University of Florida, Gainesville, Florida; Awarded State Funding

Principal Investigator [January 2005 - January 2006], *Evaluation Study: Gainesville on the Go: Community Walking Intervention*, University of Florida; Awarded State Funding

Principal Investigator [March 2005 - May 2005], *A Health Literacy Survey: Seeking, Exchanging, Understanding and Using Healthcare Information*, University of Florida, Gainesville, Florida

Principal Investigator; Master's Thesis [August 2001 - August 2002], *Consultation and Counseling Services within an Employee Assistance Program*, Florida State University, Tallahassee, Florida

Grant Writer [August 2002 – December 2002] – *A Peer-mentoring Service Learning Project* Learning Systems Institute, Florida State University, Tallahassee, Florida; Awarded State Funding

Grant Writer [January 2002 - March 2002], *Project K.I.C.K.: A Peer-Mentoring Program*, Florida State University, Tallahassee, Florida; Awarded State Funding

Independent Research [January 2000 - May 2000], *Self-hypnosis for Cancer Pain Management*, University of Florida, Gainesville

Principal Investigator - Undergraduate Thesis [August 1998 - December 1999], *Physiological and Psychological Effects of Massage Therapy on Children with Cancer and Blood Diseases*, Shands Cancer Center at Shands Hospital, University of Florida,

PROFESSIONAL TEACHING INSTRUCTION

Spring 2015, **Adjunct Instructor** - "Intervention Program Planning and Management"; College of Public Health, University of South Florida, Tampa, Florida

Fall 2014, **Adjunct Instructor** - "Health Education Theory and Behavior"; College of Public Health, University of South Florida, Tampa, Florida

Fall 2009 – Current and Fall 2005-Fall 2007, **TEACH Faculty** - Professional/Clinical TEACH Continuing Education Program, Veteran Health Administration

Summer 2011, **Adjunct Instructor** - "Introduction to Public Health"; College of Public Health, University of South Florida, Tampa, Florida

Spring 2007, **Instructor** - "Foundations of Health Science Research"; College of Public Health, University of North Florida, Jacksonville, Florida

Spring 2007, **Adjunct Instructor** (Online Course) - "Personal Health Issues"; College of Public Health, University of North Florida, Jacksonville, Florida

10/2005 - 07/2007, **Guest Lecturer** - "Health Literacy"; College of Medicine, University of Florida, Gainesville, Florida

06/24 - 07/01 2006, **Graduate Assistant** - Study Abroad in Switzerland, "International Health"; College of Human Performance through University of Florida, Gainesville, Florida

Fall 2005, **Instructor** - Graduate Seminar: "Health and End-of-Life Issues"; College of Health and Human Performance, University of Florida, Gainesville, Florida

Summer 2005, **Guest Lecturer** - Graduate Seminar: "End-of-life Issues & Hospice Paradigm" College of Health and Human Performance, University of Florida, Gainesville, Florida

Fall 2005 – Spring 2006, **Guest Lecturer** - "Health Literacy"; College of Health and Human Performance, University of Florida, Gainesville, Florida

Fall 2004, Spring & Summer 2006, **Instructor** - "Personal and Family Health"; College of Health and Human Performance, University of Florida, Gainesville, Florida

Fall 2002, **Teaching Assistant** - "The Principalship"; College of Education, Florida State University, Gainesville, Florida

Spring 2002, **Teaching Assistant** - "Reading Instruction"; College of Education, Florida State University, Gainesville, Florida

COMMITTEE SERVICES

2018 – Current, **Acting Committee Chair**: Writing Group, Massage Therapy Foundation

2016 – 2018, **Committee Member**: Writing Group, Massage Therapy Foundation

2010 – 2016, **Committee Chair**: Writing Group, Massage Therapy Foundation

2008 – 2010, **Committee Member**: Communications & Marketing Committee, Massage Therapy Foundation

10/2009 – Current, **Committee Member**: VISN 8 Patient Health Education Committee, Veteran's Administration

10/2009 – Current, **Committee Member**: Patient Health Education Committee, Tampa, Veteran's Administration

2008 – 2009, **Committee Member**: Patient Decision Support Workgroup, Department of Family and Community Medicine & Arizona Health Care Cost Containment System (AHCCCS)

08/2009, **Committee Member/Reviewer**: Scientific Advisory Committee for Highlighting Massage Therapy in CIM Research conference

AWARDS & HONORS

Contribution Award, 2014, James A. Haley VA Hospital, Tampa FL

Quarterly Outstanding Employee Award, 2011, HSR&D & RR&D Center of Excellence in Maximizing Rehabilitation Outcomes, James A. Haley VA Hospital, Tampa FL

Recognition for Commitment to Quality Patient-Family Health Education, 2011 & 2012, James A. Haley VA Hospital, Tampa FL

Contribution Award, 2011 & 2012, James A. Haley VA Hospital, Tampa FL

Pfizer Health Literacy in Advancing Patient Safety Award, 2010, National Patient Safety Foundation, Orlando, Florida

Trainee Travel Award, May 2009, North American Research Conference on Complementary and Integrative Medicine. Minneapolis, Minnesota

Allen/Holyoak/Varnes Scholarship, Spring 2005, University of Florida, College of Health and Human Performance, academic award

Alumni Fellowship Award, Fall 2003, University of Florida, four-year academic fellowship award

Degraff Scholarship, Summer 2001, Florida State University

Presidential Recognition for Outstanding Achievement Award, Spring 2000, for contributions to the university, University of Florida, Gainesville, Florida

Two-Year Scholar Award, Fall 1999, for academic excellence, University of Florida, Gainesville, Florida

Highest Honors Graduation, Fall 1999, thesis, "The physiological and psychological effects of massage therapy on children with cancer and blood disease," University of Florida, Gainesville, Florida

University of Florida's President's Honor Roll, Spring 1999 - Present, for achieving a perfect 4.0 grade point average, University of Florida, Gainesville, Florida

Golden Key National Honor Society, Spring 1998 - Present, for outstanding scholastic achievement and excellence

PSI CHI National Honor Society, Spring 1998 - Present, for achieving academic excellence in the studies of psychology

Outstanding Achievement in General Chemistry, Spring 1997, Saint Johns River Community College, St. Augustine, Florida